

ADR COUNCIL MEETING
Thursday, August 12, 2004
1:30 – 2:30

- I. Welcome: Palmer DePaulis welcomed the ADR Council
- II. Updates:
 - a. Executive Director Position. The council is considering a permanent ADR Executive Director Position, which would be an exempt, full time job for a specified period of time. This position may be tied to the grant money or we may have to get additional money to fund it. The governor is very supportive of this action and we are hoping to get support from the legislature.
 - b. Utah Intergovernmental Round Table Conference. The Utah Intergovernmental Roundtable Conference (formerly UCIR) are interested in setting up a summit/conference to discuss how the government resolve their conflicts with the counties, states, special districts, etc). This would be done with trained mediators. The conference will be on September 4, 2004 in the Utah State Office Building Auditorium. Mike Zimmerman will be the keynote speaker. The attendees will be local officials, business organizations, realtors, manufacturers, the Chamber of Commerce and legislators.

James Holbrook will also lead a panel discussion on “How we can learn from interjurisdictional conflicts”. Diane Hamilton will moderate the panel on using “Alternative Dispute Resolution in intergovernmental settings.” Governor Olene Walker will address the conference attendees and Pat Bagley will give his perspective on resolving differences. Registration fee is \$50.00.
- III. Pilot Programs
 - a. Michele Straube reported that Workforce Services held an internal meeting and chose three pilot locations to facilitate their dispute resolutions: South county appointment center, the Call Center, and American Fork employment center. Unemployment was not considered in this pilot program. There will be trained mediators to assist the outside customer, the internal supervisor, and the employee. It should begin sometime in October.

- b. Human Resource CSRB pilot. They are working on a brochure in their agency to help explain how mediation can help in the process of disputes with their employees.
 - c. Licensing in Human Services. There are problems with BCI checks and how they are conducted. What do we do when a BCI check fails. Sometimes licensures are afraid of confrontations with various agencies.
- III. Discussion of Curriculum for High Conflict Conversations.
Jim Holbrook and Michele Straube are setting up training on “High Conflict Conversations” to provide state executive agency staff with skills and opportunities to practice their techniques in problem-solving. There will be five modules: (1) Creating and maintaining dialogue (2) Find the “Third Story” (3) Mutual Gain Negotiation (4) Negotiation Paradigms (5) Wearing two hats: Dual Compliance Assurance and Enforcement Roles. The training will be about 2 ½ days in October, so look for further details.

Adj: 2:30